

## Cresco Public Library Community Survey – 2019

In order that we might serve you and the community better, PLEASE take a few minutes to answer the following questions. We appreciate your input. *Survey is also available digitally at [www.cresco.lib.ia.us](http://www.cresco.lib.ia.us)*  
 -Library Staff and Board of Trustees

1. Do you have a library card at the Cresco Library?      YES                  NO
2. How often do you use the Cresco Library? (circle one)    Daily    Weekly    Monthly    Yearly    Never
3. If you circled "Never" to the above question, why have you not visited the library? (Check all that apply)
  - \_\_\_\_\_ a. Hours open are not convenient enough
  - \_\_\_\_\_ b. Too far from home
  - \_\_\_\_\_ c. Use another library
  - \_\_\_\_\_ d. Have no need for library services
  - \_\_\_\_\_ e. Other \_\_\_\_\_

4. How satisfied are you with the hours the Library is currently open (circle one)
 

Not Satisfied	Satisfied	Very Satisfied
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4a. What hours do you prefer the library be open? \_\_\_\_\_

5. Do you access the Cresco Library Facebook page?                  YES                  NO
6. Do you go on the Cresco Library Website?                  YES                  NO
7. Do you use the Cresco Library on-line Card Catalog?                  YES                  NO

8. On a scale of 1-5, rate the programs at the Library.

	<u>Great</u>				<u>Not Good</u>	<u>Does Not Apply</u>
Summer Reading Program	5	4	3	2	1	N/A
Wednesday Children's Story Hour	5	4	3	2	1	N/A
Art in the Program Room	5	4	3	2	1	N/A
LEGO's Day	5	4	3	2	1	N/A
Public Technology Sessions	5	4	3	2	1	N/A
Author Visits	5	4	3	2	1	N/A
Other Speakers	5	4	3	2	1	N/A
Documentary Movies	5	4	3	2	1	N/A
Breakout Box for Teens	5	4	3	2	1	N/A
1000 Books before Kindergarten	5	4	3	2	1	N/A
Adult Programs	5	4	3	2	1	N/A

(Side 2 on the Back)

(Turn over for Side 1)

9. The Cresco Public Library has the following services available for public use. (Please circle all those which you would use. Place a check mark by those you are NOT familiar with)

- |   |  |
|---|--|
| Books for adults – Fiction or Non-fiction   | Research Information                       |
| Books for children – Fiction or Non-fiction | Interlibrary loans from other libraries    |
| Books for teens—Fiction and Non-fiction     | Computers with high speed internet         |
| Large Print Books                           | WiFi                                       |
| Daily and weekly newspapers                 | Copying                                    |
| DVD for all ages                            | FAX machine                                |
| Magazines                                   | Scanning                                   |
| Books on CD                                 | Meeting room / Program room                |
| Genealogy Information                       | Programs for children, adults and families |

**On-line services: (Circle the on-line resources you have used)**

- |  |  |
|--|--|
| Gale (information on health, small business, agriculture, art, history, education, etc.) |  |
| Credo References   | Chilton Automotive Repair                  |
| Transparent Languages  | Brainfuse (JobNow or VetNow)               |
| Digitized Newspapers (Local and WSJ)   | BRIDGES (Ebooks, Audio, Movies, Magazines) |

10. How could the library service be improved?

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11. Are there other items you would like to see in the library's collections?

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12. In what age group do you/your household members fall? (Circle all that apply)

- |              |          |          |            |          |
|--------------|----------|----------|------------|----------|
| a. Preschool | b. 5-12  | c. 13-17 | d. 18-21   | e. 22-30 |
| f. 31-40     | g. 41-50 | h. 51-65 | i. over 65 |          |

Additional comments: \_\_\_\_\_

**Thank you for taking the time and effort to assist us as we assess our services and your knowledge of them.**

**Surveys are available at Cresco Bank & Trust, CUSB Bank,  
Cresco Chamber Office, Cresco City Hall and Cresco Public Library.**

**Please return completed surveys to Cresco Public Library or Cresco City Hall**

**By November 1, 2019**